## SHIMA SEIKI

# Problem and solution for updating Windows 7 OS

#### Problem:

When executing Windows Update with Windows 7 OS system, the file KB4088878 is installed, which causes a forced reboot of the system when starting up SHIMA application.

#### Target models:

SDS-ONE, SDS-ONE APEX3: Windows 7 OS

Use the following procedure to check if the file [KB4088878] is installed, and if installed, to uninstall it.

1. Click [Start] - [Control Panel] - [Uninstall a program].



2. Click [View installed updates].



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3. Enter [KB4088878] in the upper-right corner of the following window to check whether the file is installed.



4. If [KB4088878] is found during the program search, go to the next step to uninstall it. If it is not displayed in the list, there is no problem and no further procedure is required.

🕒 💭 e 🖉 4 Programs + Pr	rograms and Features + Installed Updates		• + <sub>2</sub> XB4088878	1
File Edit View Tools Help				_
Control Panel Home United a program Turn Windows features on or off Install a program from the network	Uninstall an update To uninstall an update, select it from the list and then click Uninstall or Change.			
	Name	Program	Version	
	Microsoft Windows (1)			
	Microsoft Windows (KB4088878)	Microsoft Windows	5	
	Currently installed update S80 updates installed	5		

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5. Select [KB4088878] in the list and then click [Uninstall].



6. The following message is displayed. Click [Yes].

Uninstall an update			
Are you sure you want to uninstall this update?			
Yes No			
Microsoft Windows			
更新プログラムがアンインストールされるまでお待ちくださ い。これには数分かかる場合があります。			
キャンセル			

7. When uninstall is completed, the following message is displayed. Click [Restart now].



The file [KB4088878] is now uninstalled from your system.
<u>Make sure not to install [KB4088878] if it is displayed during further Windows updates.</u>